



**impark**

*your parking authority*

February 22, 2011

To Whom It May Concern:

For more than five years, Servcon has provided snow clearing and ice control at multiple locations for our company in the GTA.

Access into our parking lots and keeping as many parking spaces open during the winter months is critical. Parking is our business and if customers cannot enter our lots (24/7), our daily revenue drops. In addition to ensuring access, we must make sure that our customers are safe while walking to and from their vehicles.

Servcon has provided prompt, excellent service and has ensured that the specific needs of each property are met. We appreciate the special attention to handicap areas, walking paths to and from the properties and the areas around our pay and display machines. I am extremely satisfied with their service and recommend them if you have a property that must be accessible 24/7.

I can be reached at [wabbott@impark.com](mailto:wabbott@impark.com) to answer any questions.

Sincerely,

Wilson Abbott,  
Maintenance Manager.